

Patient Rights and Responsibilities



Patient Rights

- The patient is treated with respect, consideration, and dignity.
- The patient is provided appropriate privacy.
- The patient's medical information is confidential and is released in accordance with the forms pertaining to the release of medical information.
- The patient is provided complete information concerning his/her diagnosis, evaluation, treatment, and prognosis. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or to a legally authorized person.
- The patient is given the opportunity to participate in decisions involving his/her health care except when such participation is contraindicated for medical reasons. These decisions include the right to change health care providers if available and the right to refuse treatment.
- The patient has the opportunity to provide input on ways to improve the services and programs offered by the Student Health Center. Such input may be provided either verbally or by utilizing the suggestion box located in the lobby.
- The patient may file a formal grievance by submitting a completed grievance form to the director or other staff member.

Patient Responsibilities

- The patient is to treat the staff with respect, consideration, and dignity.
- The patient is to provide accurate information to the staff.
- The patient is to arrive on time for their appointment and cancel their appointment if they are unable to keep it. Failure to provide notification of an appointment cancellation at least one hour in advance will result in the patient incurring a "no-show" fee.
- The patient is to inform the clinician of any changes in his/her health status that could affect treatment.
- The patient is to adhere to the prescribed treatment plan.
- The patient is to ask questions to clarify areas of concern.
- The patient is to report any adverse side effects of treatment and/or worsening of their condition to the clinician.

I understand my rights and responsibilities as described above.

Patient Signature

Date